



HEALTH CHECK

A RAPID SOLUTION SERVICE OFFERING

As thousands of organisations can attest, Red Hat® Enterprise Linux® offers a progressive solution with freedom of choice for hardware and software and an unmatched ability to scale at lower cost. Each day, more and more customers choose Red Hat as a means to realise these benefits, increase performance, and maximise overall IT value.

Not surprisingly, many companies deploy Linux without ever completely realising the full benefits. Sometimes Red Hat Enterprise Linux is not optimally tuned for a given application environment, old drivers are in use, or the customer simply is not utilising the full potential of Red Hat Network. Perhaps performance is not the issue – rather a customer has unknowingly increased system vulnerability with fragile security processes. A host of other oversights or misconfigurations can further dull the overall effectiveness of Red Hat Enterprise Linux

Fortunately, Loftus IT offers a Red Hat Health Check—a short, multi-day engagement designed to review and fine-tune your existing Linux environment. Health Checks are conducted at customer facilities by experienced consultants. The goal of this diagnostic is a fully optimised Red Hat Enterprise Linux environment and complete knowledge transfer by the Red Hat subject matter expert.

RESULTS

Health Checks are custom engagements generally conducted three to six months following deployment. The length and focus varies depending on customer need, volume, and architecture.

Client Profile	Survey of customer entitlements, architectures, deployment practices, administrative procedures, open source intentions, and overall technical and business goals
Technical Survey	Inventory and mapping of all Red Hat Enterprise Linux systems, deployed certified software applications, and related third-party solutions
Configuration Analysis	Evaluation of network services, drivers, boot and partitioning configurations, etc.
Driver Diagnostics	Analysis of current drivers-in-use versus best available options
RHEL Tuning and Organisation	Hands-on testing to ensure that Red Hat Enterprise Linux is tuned for maximum performance in your specific application environments
Red Hat Network	Review of Red Hat Network and/or the provisioning module to ensure full-scale Red Hat Enterprise Linux management
Security Review	Review of security policies for new and existing open source environments
Best Practices	Recommendations for successful deployments, maintenance, and general open source strategies Technical tips and advice on how to get the most out of your Red Hat subscription
Knowledge Transfer	Full dissemination of information related to project activities and further plans for success



RESOURCES PROVIDED BY LOFTUS IT

Our consultants consist of deep subject matter experts with experience delivering Red Hat and open source solutions in an enterprise environment. This experience uniquely qualifies the team to demonstrate the benefits of an Open Source Architecture.

For the Health Check, Loftus IT provides the following resource:

- **Technical Consultant:** this person performs the work, manages all stages of the engagement, provides full knowledge transfer, and completes any necessary documentation.

RESOURCES PROVIDED BY CLIENT

Depending on the project scope, the client will need to provide access to one or more of the following:

- **Project sponsor:** This person is the ultimate sign-off authority for the client, and provides a high-level overview of goals and objectives for the project. Typically an IT director.
- **Project manager:** This individual is the direct contact with our Technical Consultant, manages the day-to-day client side activities and ensures the timely delivery of information required for the assessment.
- **IT and other staff:** These people provide information about the client's IT infrastructure and future requirements. Resources from development, operations, planning, purchasing, accounting, or finance may be incorporated into the project team or accessed via the project manager as appropriate.

RED HAT SALES AND ENQUIRIES

Australia
+61 2-8923-2800
<http://www.apac.redhat.com/>

LOFTUS IT

175 Fullarton Road
Dulwich SA 5065
Tel: 08 8304 8888
Fax: 08 8364 2910
<http://www.loftusit.com.au>